



Job Opportunity

Applications Accepted until Position is Filled

Job Title: Family Partner, bilingual (Spanish) preferred

Reports To: Supervising Family Partner

Employment Status: Full time, 40 hours per week

Pay: \$16.00 per hour

Benefits: Health, Dental and Vision benefits beginning month following hire date

Location: NAMI Multnomah – 524 NE 52nd Ave, Portland, OR 97213

Application Deadline: Open until filled. Applications reviewed as received.

Organizational Description: NAMI Multnomah is the Portland metro affiliate and one of 1100 nationwide affiliates of NAMI (National Alliance on Mental Illness) the nation's largest grassroots mental health organization. Our mission is to improve the quality of life for individuals and families living with mental illness through support, education and advocacy. NAMI Multnomah's volunteers deliver our peer-led programs and support groups across the county, offering the unique understanding of people with lived experience.

General Description: The Family Partner provides peer support to parents and caregivers of children enrolled in Multnomah Wraparound. The Family Partner works to assist family/caregivers and natural supporters to successfully engage and participate in Wraparound to optimize the mental health services the child is receiving. In general, a family partner is a peer support specialist with the ability to use personal life (lived) and professional knowledge/skills to teach, empower, advocate, model and support families. Family partner will also support the Multnomah County in increasing the family and youth voice with mental health treatments and care.

Responsibilities: Responsibilities and Duties:

1. Utilize personal and professional life experience to provide peer support to parents and caregivers served by the Wraparound program
2. Provide information, training and support to parents and caregivers to empower them to fully participate in the Wraparound process.
3. Provide parents/caregivers information on procedural operations of various child serving systems, provider agencies, NAMI and their services/opportunities.
4. Educate parents/caregivers and natural support systems on mental illness in children and adolescents; various treatment modalities and assist in increasing skill levels of the adults involved in the child's life.
5. Learn the family's story, strengths, needs and cultural perspective.
6. Participate in Child and Family Teams meetings to assure family and youth access, voice, and choice within the Wraparound process.
7. Serve as bridge to ensure that the family and providers understand each other's perspective.
8. Provide a consistent source of encouragement and hope while also providing non-judgmental, unconditional support to parents and caregivers.
9. Serve as a consultant to parents and caregivers throughout the Wraparound process.
10. Model effective coping techniques.
11. Produce and maintain accurate and timely documentation.
12. Understand and follow all HIPPA guidelines regarding personal medical information.
13. Utilize tact and diplomacy when discussing sensitive personal information.
14. Possess some knowledge of case management and time management.
15. Provide services in a culturally responsive manner.

16. Increase the involvement of family members in mental health advisory committee meetings, steering committees, and the Multnomah System of Care governance bodies.
17. Recruit family members who represent specific minority ethnic populations to serve in the Multnomah System of Care governance bodies.
18. Further local efforts of outreach, engagement, training, and support of families who will be involved in advocacy and are willing to share their experiences with policy makers, including providing family navigation services for families in Multnomah County.
19. Coordinate a family response to legislation and policy divisions proposed at the local and state levels.
20. Collaborate with family advocacy and support organizations to enhance consumer voice and representation in consumer mental health.

Skills/Qualifications:

1. **Must have lived experience as the parent and/or primary caregiver of a child who has experienced mental, emotional and/or behavioral health problems.**
2. Be the parent or caregiver of a child who has received high levels mental health services and/or has had multiple child systems services involvement.
3. High school education or equivalent.
4. Some knowledge and experience of Intensive Treatment Services including psychiatric residential services, psychiatric day treatment, State Hospital Secure Children's Inpatient Program (SCIP), Secure Adolescent Program (SAP) and treatment foster care.
5. Good critical reasoning/thinking, problem solving skills, coordination and collaboration abilities, excellent customer service skills and able to negotiate resolutions.
6. Must maintain and protect family confidentiality according to HIPPA guidelines.
7. Some knowledge, understanding and/or experience with case management.
8. Be familiar with issues of poverty, ethnicity, mental health/addictions and the impact those issues place on day-to-day life for families.

Required:

- **Family Partners are required to have "lived" experience as the parent and/or primary caregiver of a child who has experienced mental, emotional and/or behavioral health problems.**
- **Must complete an AMH approved Peer Support Specialist training program and be registered as a Traditional Health Worker with the State of Oregon prior hire.**
- **Must pass state level criminal background check to the satisfaction of Multnomah County's Health Department.**
- **Must have valid driver's license and a reliable, fully insured vehicle for daily use. Mileage reimbursement available.**

Preferred but not required:

1. Training in the following areas: Phases of Wraparound and Wraparound Planning Process.
2. Bilingual candidates preferred (Spanish/English)

To apply: Please send cover letter and resume:

jolynn.thompson@multco.us and om@namimultnomah.org

Please visit our website for more information about NAMI Multnomah at: www.namimultnomah.org

NAMI Multnomah is an Equal Opportunity Employer.